

In line with government guidance and for the safety of both staff and service users the Talkshop will be closed until further notice. Please find below an outline of how we will be offering service users ongoing support during this difficult period.

We will use our social media to get key messages out to young people about what other sources of support they can access. Further use of technology e.g. Facetime contact to be explored as appropriate.

Service	Update	Ongoing Support
Connexions	No longer offering face-to-face drop-in at Stretford Library or Talkshop	<ul style="list-style-type: none"> • Connexions Advisers who currently deliver in Trafford Schools will be contacting students to offer ongoing support / advice on post 16 plans. • NEET & Unknown young people will be contacted to offer ongoing advice and support <p>For advice /support contact details are: e-mail: contactus@trafford.gov.uk Phone: 0161 911 8600 Direct Message on: Facebook – Connexions Trafford Twitter – @ConnexionsTraff</p>
Talk Shop Drop-In Service	No longer offering face-to-face drop-in at Talkshop	<ul style="list-style-type: none"> • Young people who are caseloaded will be offered ongoing telephone / social media contact and support. Regularity of contact dependent on RAG rating. • To make any new referrals agencies should complete a SARF and email the Talkshop inbox. <p>For advice / support contact details are: Email: talkshop@trafford.gov.uk Phone: 0161 912 2453 Facebook - Talkshoptrafford</p>
Sexual Health Clinic	No longer delivering a service from Talkshop	<p>For sexual health advice please call the Urmston Clinic. Telephone assessments / consultations will take place initially.</p> <p>Tel: 0161 749 1160 Or www.thenorthernsexualhealth.co.uk</p>
Street Talk	No longer delivering face-to-face contacts in the community	<p>Social media offer with a timetable of delivery / activities each day.</p> <p>Phone – 0161 912 2453 Email – youthwork@trafford.gov.uk Facebook – Street Talk Trafford Instagram – Street_talk_trafford Twitter - @talk_Trafford Council</p>

Young Bumps & Butterflies	No longer delivering groups sessions from Talkshop	<p>Ongoing support via telephone / social media contact. Regularity of contact dependent on RAG rating.</p> <p>For advice / support contact details are: Email: nia.arkinstall@trafford.gov.uk Phone: 0161 912 2453 Facebook - www.facebook.com/young.bumps.7/ / www.facebook.com/butterflies.talkshop</p>
Missing Return Interviews	No longer offering face-to-face contacts	<p>All return interviews will be offered via telephone contact. If high risk visits to be consider with appropriate risk assessments.</p> <p>For advice / support contact details are: Email: talkshop@trafford.gov.uk Phone: 0161 912 2453 Facebook - Talkshoptrafford</p>
CSE	No longer offering face-to-face contacts	<p>Ongoing support via telephone / social media contact. Regularity of contact dependent on RAG rating. If high risk visits to be consider with appropriate risk assessments.</p> <p>Preventative messages to go out on social media.</p> <p>For advice / support contact details are: Email: talkshop@trafford.gov.uk Phone: 0161 912 2453 Facebook - Talkshoptrafford</p>
Youth Forum / Talk About It Groups	No longer delivering groups sessions from Talkshop	<p>Ongoing support via telephone / social media contact. Regularity of contact dependent on RAG rating.</p> <p>For advice / support contact details are: Email: talkshop@trafford.gov.uk Phone: 0161 912 2453 Facebook - Talkshoptrafford</p>
Activity Agreement	No longer offering face-to-face contacts	<p>Ongoing support via telephone / social media contact. Regularity of contact dependent on RAG rating.</p> <p>For advice / support contact details are: Email: ActivityAgreement@trafford.gov.uk Phone: 0161 911 8600</p>
Early Break Achieve YPSMS	No longer offering face-to -face appointments	<p>Still accepting referrals these can be downloaded from our website and faxed or emailed to Info@earlybreak.co.uk</p>

		<p>working 1-2-1 via telephone and video calling -Whats App/Face time – Zoom allocated workers will leave telephone numbers with young people so that they can be contacted for support.</p> <p>For more information please visit https://earlybreak.co.uk/covid-19-update/</p>
MFT Counselling (Tracey Lawton)	No longer offering face-to-face appointments	<p>Telephone Counselling sessions from Urmston Clinic Base rather than face to face sessions (current client informed).</p> <p>New referrals to be emailed to who will continue to triage through weekly remote allocations meetings Wednesdays). New referrals will need to be informed of telephone counselling offer.</p>
42 nd Street	No longer offering face-to-face appointments	<p>CSE therapeutic referrals still being accepted via email to talkshop@trafford.gov.uk, zoe.greenwood@42ndstreet.org.uk & Jennifer.Rafferty@42ndstreet.org.uk</p> <p>If young people are already receiving one- to- one support from 42nd Street’s central service we are contacting them to discuss and offer the following options:</p> <ol style="list-style-type: none"> 1. Pausing their support until we resume normal service and face to face delivery 2. Accessing telephone support either appointments or check ins 3. Accessing online support if their worker offers this service 4. Risk planning and management where this is required <p>Young people can access online support by logging on at www.42ndstreet.org.uk. This service offers young people access to one-to-one support with 42nd Street’s Mental Health Practitioners either in real time or for weekly appointments.</p> <p>Young people in high levels of distress - 42nd Street has a team of workers as part of the Integrated Community Response Service and SafeZones Team, where we work in partnership with health and social care colleagues via Early Help Hubs and Crisis Care Teams across Greater Manchester. Where young people present with high levels of distress colleagues from the Early Help Hubs and Crisis Care Teams will be able to contact these workers to arrange short term, de-escalation and stabilising support.</p>